

Lesson 27: Booking (Flights, Hotels and Events)

By Xandra

1. Dialogue

First, repeat after your tutor. Then, practice each role.

Naoki is calling the Hilton Hotel to get a reservation. Scott is the hotel receptionist.

Scott: Thank you for calling the Hilton Hotel. This is Scott. How may I help you?

Naoki: Hello. I'd like to book a room.

Scott: When do you need the room, sir?

Naoki: Tomorrow. I want a standard room. I'll be staying for two days.

Scott: Can I have your name, please?

Naoki: I'm Naoki Yamamoto. Please **be sure to** put me in a non-smoking room.

2. Today's Phrase

First, repeat after your tutor. Then, make a few sentences using Today's phrase.

1. **Be sure to** follow instructions and avoid mistakes.
2. **Be sure to** fasten your seatbelt.
3. **Be sure to** take your medicine before going to bed.

* **be sure to do** / きっと~する、確実に~する

3. Your Task

You and your whole family are going to Hawaii for a holiday. Book a room over the phone. Inform the hotel receptionist (=your tutor) of the dates, how many rooms you'll need and the type of rooms you prefer.

4. Let's Talk

How do you book a hotel room: over the phone, through a travel agent or on a website?

Do you find it easy to book a hotel room? Explain your answer.

Talk about your experience in booking a hotel room in another country.

5. Today's photo

Describe the photo in your words as precisely as possible.



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